

## Information for Village Residents to access the Greater Jacksonville Community

### Public Transportation – JTA:

Jacksonville Transportation Authority is the public transportation service in Jacksonville, FL. The website below highlights schedules concerning the Ferry, Paratransit (JTA Connexion), The Skyway, Gameday Xpress, the trolley Taxi Program, & regional services.

<https://www.jtafla.com/schedules/>

Please also refer to this section of the website for travel training:

<https://www.jtafla.com/riding-jta/getting-started/regional-travel-training/>

Address: 100 Myrtle Avenue | Jacksonville, FL 32204 | 904-265-6999 |

### JTA Connexions – Standing Reservations (door to door shuttle service)

- If you travel weekly to the same location for a minimum of 30 days, you can request a standing order/subscription. The reservationist will collect all of the information required to setup your standing order/subscription.
- They will book trips for seven (7) days out (if requested) and will advise you to call back before the end of the seven-day period to verify the standing order/subscription has been activated.
- If you have to cancel your trip, you must call at least 90 minutes prior to your scheduled trip. Otherwise, you will be designated a “no-show.” If you have a standing order, you must submit a separate request for any trips you want to take on a holiday.

### JTA Connexion Plus (UServ; individual car service)

- Once you have been accepted through JTA Connexion, they will be able to make reservations for trips. You must make reservations for rides at least 2 hours in advance.
- Please use the following guidelines when making trip reservations:
  - Call Connexion Plus to schedule your reservation: (904) 404-0848
  - Supply the following information:
    - Name
    - Date and time of pick-up
    - Pick-up and drop-off addresses
    - Number of passengers
    - Any accommodations needed, such as a wheelchair lift
- Look for the “Connexion Plus” sign in the front window of the vehicle



# The Arc Jacksonville Village

*a neighborhood for individuals with intellectual and developmental differences*

- Fares: Credit cards only
- One-way Fare: \$6 per passenger, due at time of reservation
- Personal Care Attendant Fare: Free

## City Bus (fixed route)

- The JTA website now has an interactive route map based on where you're going. The website below will help you learn which routes go to which locations, so you can plan trips accordingly.

<https://schedules.jtafla.com/>

Below is a list of all potential area transportation options open to all residents:

Travel Type	Business Name	Address	Phone	Website
O	Coastal Cab	1840 Mealy Street (Atlantic Beach)	904-246-9999	coastalcab-jax.com
O	Gator City Taxi	3003 Mayport Rd.	904-249-5151	
O	Jax - Super Shuttle	9850 Interstate Center Dr.	904-765-9999	supershuttle.com
P	JTA	100 Myrtle Ave N.	904-265-6001	jtafla.com
P	JTA Connexion	100 Myrtle Ave N.	904-265-6999	jtafla.com/schedules/paratransit
O	Lyft	Mobile App	N/A	lyft.com
O	Uber	Mobile App	N/A	Uber.com
O	Wheelchair Transport Service	922 8th Ave. S. (Jacksonville Beach)	904-246-9999	coastalcab-jax.com

**Travel Key: B# = Bus Route | W= Walking Distance | P=Public transport| O= Uber, LYFT, misc. private transportation**

Travel	Business Name	Address	Phone	Website
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The Arc Jacksonville Village  
 3675 Kirbo Way, Jacksonville, FL 32224  
 904-721-5063



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O	Airport Shuttle—Jacksonville	14585 Duval Rd.	904-821-7800	jaxairportshuttles.com/contact-jax-airport-shuttle
O	American Airlines	2400 Yankee Clipper Dr. (JIA)	1-800-433-7300	aa.com
O	Amtrak	3570 Clifford Lane	1-800-872-7245	amtrak.com
O	Delta Airlines	2400 Yankee Clipper Dr. (JIA)	1-800-221-1212	delta.com
O	Greyhound Bus station	10 North Pearl St.	904-356-9976	greyhound.com
O	Jacksonville International Airport Airport	2400 Yankee Clipper Dr.	904-741-4902	flyjax.com

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## The Arc Jacksonville Village Community Center:

- Internet room (2 computers and free Wi-Fi) is available for resident use, to include completing applications and scheduling transportation.
- Resource Center is available, in print, with various greater community services and information.
- Community events and information are also available in the Resource Center
- Staff available at the front desk to assist in finding all community information.

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